



# TRC28750 SERIES RECLINER BARIATRIC TILT-RECLINE CHAIR USER MANUAL

**SAVE THIS MANUAL FOR FUTURE USE.**

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# 1 INTRODUCTION

Important safety, operating, and maintenance instructions that warrant your attention are included in this user manual. Read this entire manual carefully before operating your new Tilt-Recline Chair. Keep it handy for future reference, and refer to it as often as necessary to help maintain good performance standards.

Consult your healthcare professional and GF Health Products, Inc. ("Graham-Field") authorized distributor for assistance in developing and learning safe and effective techniques for performing your daily activities according to your individual physical abilities and needs, and to make certain that your recliner is properly adjusted for your use.

The safety precautions in this manual are general warnings intended to be used only as basic guidelines. You may find it necessary to develop your own methods for safely solving frequently encountered challenges. Again, consult your professional medical advisors for their recommendations about safety methods, and never hesitate to ask for their assistance.

Your Tilt-Recline Chair should receive frequent, regularly scheduled maintenance, including an inspection of the mechanical parts, to ensure proper operation. Some suggested inspection procedures, troubleshooting procedures, and adjustment procedures are included in this manual. When it comes to service and repair, remember that your Graham-Field authorized distributor knows your Tilt-Recline Chair best.

Thank you for choosing a Gendron product. We at Graham-Field wish to assure you of our continuing commitment to provide innovation and quality in our products. The TRC28750 Series Bariatric Tilt-Recline Chair's intended use is to provide transport and for tilt and recline positioning of bariatric patients.

The Tilt-Recline Chair comes with a cushioned seat and backrest for your comfort. A pushbar is standard. The Recline and Seat Tilt mechanism is intended to be operated by an attendant.

The TRC28750 has a maximum weight capacity of 750 lb (340 kg).

Please note the following special statements, used throughout this manual, and their significance:

**⚠ WARNING: Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in death or serious personal injury.**

**⚠ CAUTION: Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in minor or moderate personal injury.**

**▲ NOTICE: Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in product or property damage.**

*Info: Provides application recommendations or other useful information to ensure that you get the most from your product.*

## 2 IMPORTANT SAFETY PRECAUTIONS

### **⚠ IMPORTANT SAFETY PRECAUTIONS: ALWAYS FOLLOW THESE SAFETY PRECAUTIONS WHEN USING YOUR TILT-RECLINE CHAIR. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY TO YOU OR OTHERS OR DAMAGE TO YOUR TILT-RECLINE CHAIR.**

Safety requires the constant attention of the chair user and the attendant. It is extremely important to learn and always use safe methods of performing basic daily activities. Always consult your healthcare professional to determine those methods most suitable for your individual abilities.

Protect yourself and your chair by having your TRC28750 Series Chair serviced regularly. Whenever any part is not functioning properly, contact your Graham-Field authorized distributor immediately, as a hazardous situation could result, causing personal injury or damage to your Tilt-Recline Chair. **ONLY EXCELLENT CONDITION IS ACCEPTABLE WHERE SAFETY IS CONCERNED.** Periodic inspection, adjustment, and replacement of worn parts will provide many years of performance.

### **WARNINGS**

- ⚠ WARNING: TRC28750 Series Chair maximum weight capacity is 750 lb (340 kg), EVENLY DISTRIBUTED.**
- ⚠ WARNING: Do not operate this chair on streets or roadways.**
- ⚠ WARNING: Do not operate this chair on hilly or rough terrain, sand, wet or icy surfaces, or surfaces with impaired traction. Ensure that pathway is clear of all obstacles.**
- ⚠ WARNING: Do not turn chair while going downhill, as chair could tip over.**
- ⚠ WARNING: Do not tie down or attach anything to the wheels. This could cause tipping and possibly result in injury or damage to the chair.**
- ⚠ WARNING: The footboards' lowest point should clear the ground by at least 2 1/2 inches, to permit proper clearance of potential obstruction.**
- ⚠ WARNING: Do not stand or step on the footboards while transferring to or from your chair. This could cause the chair to tip or may cause personal injury or damage to your chair.**
- ⚠ WARNING: Do not wrap hand around seat edge when opening or entering the chair.**
- ⚠ WARNING: Do not lift the chair by the arms, footrests or legrests, or any other detachable parts.**
- ⚠ WARNING: Always engage wheel locks before transferring.**
- ⚠ WARNING: Ensure Tilt-Recline Chair is on a stable, level surface and engage wheel locks before and during transfer.**
- ⚠ WARNING: Do not lean over the top of the Tilt-Recline Chair back. This could cause the Tilt-Recline Chair to tip over.**
- ⚠ WARNING: To reduce the risk of tipping before leaning or reaching forward, sit back in the seat and rotate casters fully toward front of Tilt-Recline Chair.**
- ⚠ WARNING: Unauthorized modification or the use of non-Gendron replacement parts could change the structure of the Tilt-Recline Chair, void the warranty, and create a hazardous condition resulting in serious personal injury.**

- ⚠ Do not tilt the recliner chair back when occupied, as this may cause serious injury to tilt recliner user and/or caregiver.**
- ⚠ Do not transport a user in a moving vehicle while seated in the tilt recliner chair.**
- ⚠ WARNING: Do not lean on this Tilt-Recline Chair or use it as a walker—these are practices which could result in loss of balance and personal injury.**
- ⚠ WARNING: Do not use your Tilt-Recline Chair on escalators.**
- ⚠ WARNING: Wheel locks are not brakes. Do not use the wheel locks to slow down your Tilt-Recline Chair, or while the Tilt-Recline Chair is moving. Wheel locks are only intended to keep the Tilt-Recline Chair in place when it is at a complete stop.**
- ⚠ WARNING: GF Health Products, Inc. specifically disclaims responsibility for any personal injury or property damage which may occur during any use which does not comply with federal, state, or local laws or ordinances.**

### 3 GETTING STARTED — SETUP AND GENERAL OPERATION GUIDELINES

#### TRC28750 TILT-RECLINE CHAIR COMPONENT IDENTIFICATION

Familiarize yourself with main components, identified in illustrations below.





## OPERATING THE CASTER LOCKS

The TRC28750 Series Tilt-Recline Chair has two wheel locks — one on each rear wheel. To engage the wheel locks, push the actuator tab down until they lock into place. To disengage, pull back on the levers until the wheels roll freely.

**⚠ WARNING: Ensure seat, arms, and footrests or legrests are locked in place before occupying or operating Tilt-Recline Chair.**

### Installing the Headrest



1. Install headrest as shown at above left: slide headrest down onto headrest support assembly as shown.

**⚠ WARNING: Ensure headrest is fully seated and securely installed before use.**

2. Install headrest cover, shown above.

**⚠ WARNING: DO NOT use reclining Tilt-Recline Chair without both headrest and push bar installed.**

3. To adjust the back angle, grasp both pusher handles securely and pull up on both release levers simultaneously. Gently lower or raise the back to the desired height, and release the levers.

## 4 HANDLING TIPS

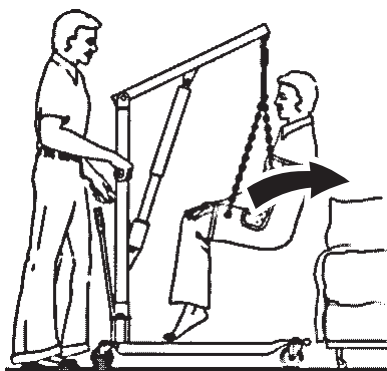
The Gendron TRC28750 Tilt-Recline Chair has been designed and engineered to perform as a stable and well balanced unit when used for its intended purpose. However, it is possible to tip the chair over if it is used improperly or if you move beyond the center of gravity. You may want to consider the use of a positioning belt, available from your distributor or [www.grahamfield.com](http://www.grahamfield.com), to maintain proper weight distribution. We urge you to learn the characteristics of your Tilt-Recline Chair. It is most important to learn safe methods to perform the daily activities basic to your lifestyle. Consult your medical professionals for assistance in developing the skills and proper techniques to perform all activities safely.

### BALANCE

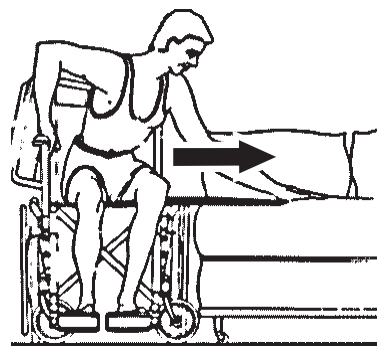
Proper balance is the key to maintaining the stability of your chair. Reaching, bending, and transferring to or from a chair will change your weight distribution and center of gravity. When performing such activities, do so as instructed in the following paragraphs to avoid tipping the Tilt-Recline Chair.

### TRANSFER

- ⚠ WARNING: Always ensure the Tilt-Recline Chair is on a stable, level surface before transfer.**
- ⚠ WARNING: Always engage wheel locks before transfer.**
- ⚠ WARNING: Do not step on the footboard; this could cause the Tilt-Recline Chair to tip. Fold them up, and either detach them, or swing them aside.**
- ⚠ WARNING: There is a critical moment when there is little or no seat platform beneath you. Take every precaution to reduce this unsupported distance before you attempt transfer.**



**Patient Lift Transfer**



**Transfer Board Transfer**

Transferring into or out of a chair is a very difficult maneuver; always exercise extreme care even when transferring with the aid of an attendant, a patient lift (shown at above left), or a transfer board (shown at above right). Consult your medical professionals for assistance in developing your individual transfer technique. Engage both caster locks and ensure the chair is stabilized and will not move or slide during the transfer. Take extra precautions to prevent tipping. Use good body mechanics to prevent personal injury.



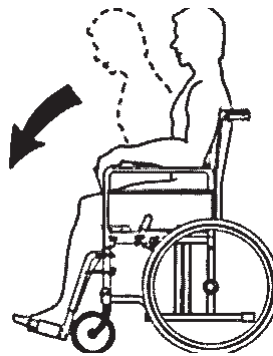
## REACHING / BENDING

**⚠ WARNING: Always turn the casters frontward to provide stability while reaching. If in doubt, ask for assistance or use a device that will extend your reach without requiring you to shift your weight.**

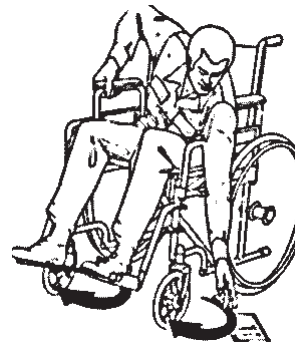
Although it is not recommended, you may find it occasionally necessary to lean or reach from your chair. Consult with your healthcare professional for assistance in developing your personal safe reaching or moving techniques suited to your ability and restrictions.

## REACHING / BENDING FORWARD OR SIDEWARD

**⚠ WARNING: Do not attempt to reach objects if you are required to move forward in the seat. Do not attempt to retrieve objects from the floor if you must reach down between your knees. Do not shift your weight in the direction that you are reaching and/or bending; this could cause the Tilt-Recline Chair to tip.**



**Reach Forward**



**Reach Sideward**

1. Maneuver the chair as close as possible to the object you wish to reach.
2. Rotate both casters fully forward: Go forward, and then back the chair toward the object to swing the casters fully forward.
3. Engage both caster locks.
4. Ensure the casters are rotated fully forward before reaching. If not, repeat step 2.

## REACHING / BENDING BACKWARD

**⚠ WARNING: Do not engage the wheel casters while reaching or bending backward. Should your weight suddenly shift accidentally, it is better to roll in that direction than to tip over.**

**⚠ WARNING: Do not lean over the back upholstery; this could cause the chair to tip.**

1. Maneuver the chair as close as possible to the object.
2. Rotate both casters fully forward: Go forward, and then back the chair toward the object to swing the casters fully forward.
3. Reach only as far as your arm will extend without changing your sitting position. If in doubt, reposition the chair or ask for assistance.

## RAMPS AND INCLINES

- ⚠ WARNING:** During descent, the footboard's lowest point should be no closer to the ground than 2 1/2 inches to permit proper clearance.
- ⚠ WARNING:** Do not attempt any incline or decline of more than 6 degrees (10% grade, or one foot of rise or fall per ten feet of ramp length).
- ⚠ WARNING:** Do not park the tilt recliner chair on an incline.
- ⚠ WARNING:** Do not use wheel locks to slow your descent. Attempting to use wheel locks is likely to result in accidental locking that could cause the chair to stop abruptly, suddenly pitch forward, or tip sideways.
- ⚠ WARNING:** Avoid changing direction while descending a ramp or incline, as this could cause instability.

Always inspect the ramp for hazards such as holes, slippery or uneven surfaces, etc. before starting up or down. If you can not see the entire ramp, ask someone to inspect it for you.

## STAIRS, ESCALATORS, AND CURBS

- ⚠ WARNING:** Never attempt to negotiate stairs, escalators, or curbs in your TRC28750 Tilt-Recline Chair.

Stairs, escalators, and curbs are dangerous obstacles. If you encounter steps and there is no ramp available, avoid the steps by utilizing the disabled designated elevators now required in most locations.

## WEIGHT TRAINING

- ⚠ WARNING:** This Tilt-Recline Chair is not designed or tested as a seat for weight training.

## 5 ADJUSTMENTS

The TRC28750 Tilt-Recline Chair offers several adjustments to make it easier and more comfortable to drive. The **MAINTENANCE** section offers preventive maintenance suggestions for keeping your Tilt-Recline Chair in excellent condition; ensure that all components are in excellent condition before adjusting. The following are recommended methods; after a few adjustments, you may develop your own. Always consult your Graham-Field authorized distributor for assistance.

The person performing adjustments on the TRC28750 Tilt-Recline Chair has the responsibility of making certain that the user can safely operate the Tilt-Recline Chair with the adjustments selected. This person must evaluate the user's ability, weight, physical condition, the environment in which the Tilt-Recline Chair will be used, and the terrain over which the Tilt-Recline Chair will travel.

All adjustments and their page locations are referenced in the index at the end of this manual. Specific tools needed to perform each adjustment are identified in adjustment directions. A complete list of tools needed to perform all adjustments in this section follows:

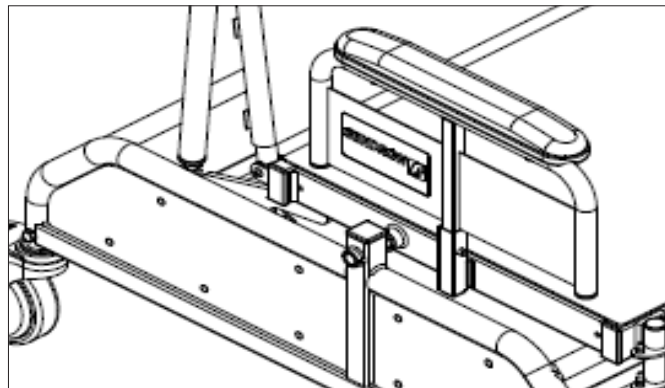
*7/16" wrench*

*1/2" wrench*

### CASTERS

We recommend that you do not replace or adjust caster components yourself, since special tools and training are required. Please contact your Graham-Field authorized distributor when your casters need adjustment.

### ARMS



**Removable Full-Length Arm**

Arm height and position are factory set; do not modify this. All arms are removable.

#### REMOVE ARM

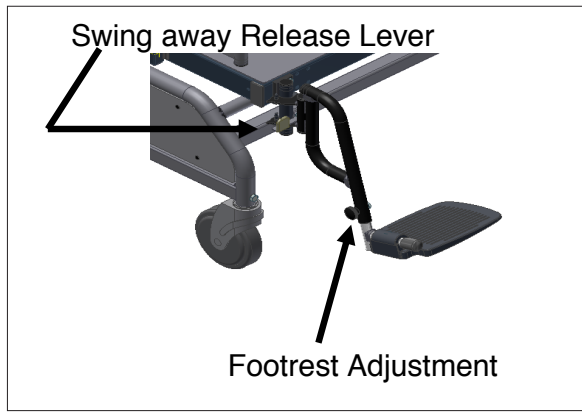
Grasp the armpad by middle, depress the spring button at the front arm socket, and pull up on the arm to remove it from the socket.

#### INSTALL ARM

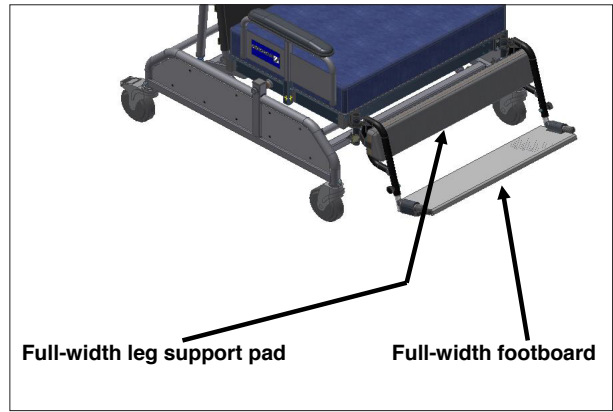
Grasp the armpad by middle, depress the spring button at the front arm socket, and push down on the arm to install it in the socket.

**⚠ WARNING: Ensure both arms are securely locked into sockets before occupying or operating chair.**

## SWINGAWAY FOOTREST / AND FOOTBOARD



Swingaway Footrest



Footboard (TRC28750-FB ONLY)

- ⚠ WARNING:** Avoid potential pinch points while swinging the Footrest in or out.
- ⚠ WARNING:** The footboard's lowest point should be no closer to the ground than 2 1/2 inches, to permit proper clearance.
- ⚠ WARNING:** Do not stand on the footboard; this could cause the chair to tip.

### SWING FOOTREST AWAY FOR TRANSFER

1. Push swingaway release lever, at top of Footrest, rearward; Footrest will swing outward.
2. Fold footboard upward and out of the way.
3. If your chair has a footboard, remove the footboard by lifting it off the footplates.

**⚠ NOTE:** If using TRC2870-FB with footboard and leg support pad, remove the footboard and support pad first.

### RETURN FOOTREST TO OPERATION POSITION

1. Rotate footboard downward, parallel with floor.
2. Swing Footrest inward and lock it in place.
3. If your chair has a footboard, set the footboard onto the footplates parallel with floor.

**⚠ WARNING:** Ensure Footrest are locked in place, with footboards rotated downward, before occupying or operating Tilt-Recline Chair.

### SWINGAWAY FOOTREST: ADJUST FOOTBOARD EXTENSION LENGTH

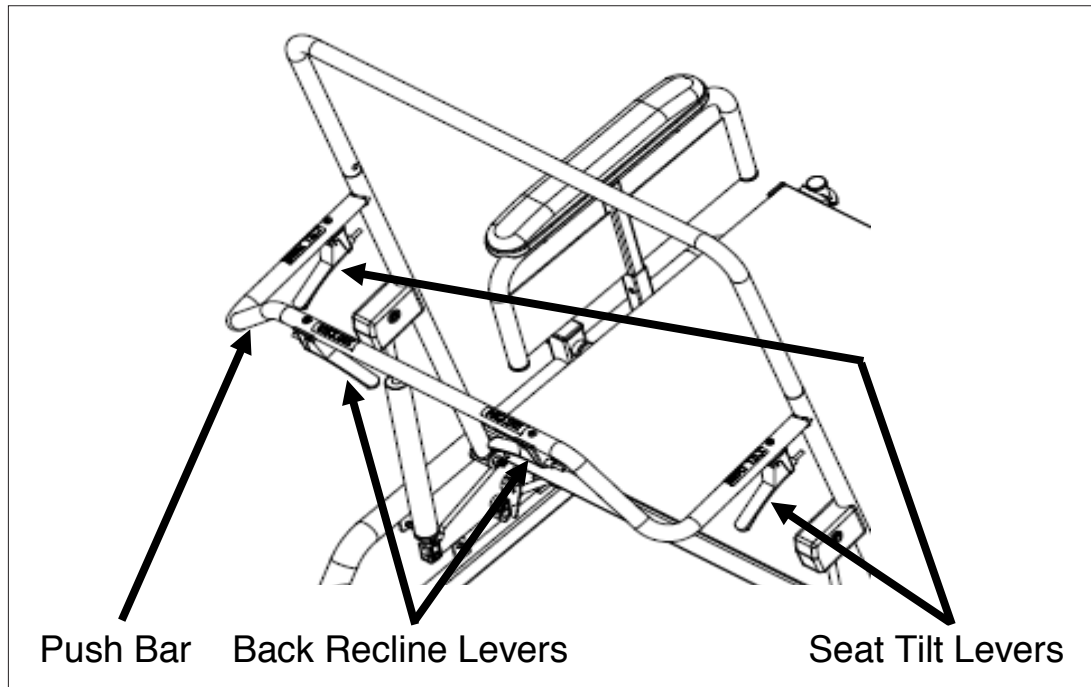
*Tools required: 7/16" wrench*

1. Use 7/16" wrench to remove through-bolt that holds footboard extension in position in Footrest hanger.
2. Reposition footboard extension in desired position inside hanger.
3. Reinstall through-bolt in appropriate adjustment hole for desired footboard extension length. Use 7/16" wrench to tighten through-bolt.
4. Follow steps 1-3 to adjust other side's footboard extension length. Ensure both through-bolts are securely tightened and minimum ground clearance is 2 1/2 inches.

**⚠ WARNING:** Ensure footboard extensions are securely installed inside footrest before occupying or operating Tilt-Recline Chair.

## RECLINER

### ADJUSTING THE BACK ANGLE



**⚠ WARNING:** When operating the seat tilt of the tilt recliner chair do NOT grab the seat frame with fingers underneath. This could pinch fingers between seat frame and the side frame tubes.

1. See picture above: to adjust the back angle, grasp both ends of push bar securely and simultaneously pull up on both release levers (use your hands to squeeze the end of push handles and release levers together).
2. Gently lower or raise the back to the desired height.
3. Release the levers.
4. See picture above: to adjust the seat tilt, grasp both ends of push bar securely and simultaneously squeeze the seat tilt lever handles.
5. Gently lower or raise the back to the desired seat tilt.
6. Release levers.

## 6 MAINTENANCE

Protect your Gendron TRC28750 Tilt-Recline Chair by having it serviced regularly. Proper care and maintenance are essential to keep your chair in safe working condition. Periodic inspection, adjustment, and replacement of worn parts will provide many years of performance. When you believe that a component or part of your TRC28750 Tilt-Recline Chair is not functioning properly, contact your Graham-Field authorized distributor immediately, as a potentially hazardous condition could result. Only excellent condition is acceptable where safety is concerned.

### SERVICE MANUAL

There is no service manual for the TRC28750 Tilt-Recline Chair. Please contact your Graham-Field authorized distributor with service questions not answered by this manual.

*Info: We recommend that you have a Graham-Field authorized distributor perform a six month maintenance check, as the distributor may find and correct a problem which might otherwise go undetected and eventually cause more serious problems and/or personal injury.*

### DO-IT-YOURSELF MAINTENANCE

You can do many of the scheduled maintenance tasks yourself, if you have mechanical ability and a few basic tools. Refer to the maintenance schedule on the next page for the recommended regularity of each procedure. If any maintenance procedure is not clear to you, ask your Graham-Field authorized distributor for assistance.

**▲ NOTICE: Improper maintenance can cause operating problem and may affect your warranty.**

**⚠ WARNING: Unauthorized modification or the use of non-Gendron replacement parts could change the structure of the Tilt-Recline Chair, void the warranty, and create a hazardous condition resulting in serious personal injury.**

| MAINTENANCE SCHEDULE                     |                        |       |          |          |
|--|------------------------|-------|----------|----------|
| Procedure                                | Perform at least every |       |          |          |
|  | Week                   | Month | 3 Months | 6 Months |
| Check caster wear                        | ✓                      |       |          |          |
| Check caster lock engagement             | ✓                      |       |          |          |
| Wipe off frame with soft cloth           | ✓                      |       |          |          |
| Check handgrips                          |                        | ✓     |          |          |
| Check upholstery                         |                        | ✓     |          |          |
| Check arms                               |                        | ✓     |          |          |
| Check backposts / push handles           |                        | ✓     |          |          |
| Check footrests                          |                        | ✓     |          |          |
| Clean frame                              |                        |       | ✓        |          |
| Check caster stem rotation (distributor) |                        |       |          | ✓        |
| GF distributor maintenance check         |                        |       |          | ✓        |
| Check caster bearings (distributor)      |                        |       |          | ✓        |

## LIST OF TOOLS

The tools and cleaning supplies listed will assist in the following procedures:

*30 weight oil (available at most auto parts stores)*

*Phillips screwdriver*

*Soft cloth*

*Mild soap and water solution*

## GENERAL CARE

Always evaluate the overall operation of your chair. It should function with ease and should travel straight without excessive drag or pull to one side.

Remember, your Graham-Field authorized distributor knows your chair best when it comes to service and repairs. Contact your authorized distributor with any questions or concerns regarding the safe operation and maintenance of your chair. Regular maintenance is essential for your safety and continued operation of your chair.

## CHECK CASTER WEAR

Examine caster at least once a week for surface wear and cracks and replace them as needed.

## CHECK CASTER LOCK ENGAGEMENT

Check caster lock engagement at least once a week. If a caster lock is worn or damaged, replace the caster immediately. Inspect the hardware for looseness or signs of wear.

Ensure the locking mechanism operates smoothly. The locking assembly should be tight enough so that the casters can not rotate or the lock slip. Excessive force should not be required to either engage or release caster locks.

## CHECK HANDGRIPS

Check handgrips at least once a week. Ensure they are not ripped; ensure they are tight and securely fastened.

## CHECK UPHOLSTERY

Check upholstery at least once a month. Inspect for rips, tears and worn spots. Ensure that all upholstery-attaching screws are present, properly aligned, and well-secured. Use a Phillips screwdriver to tighten upholstery mounting screws. Check attaching screws for sharp edges or stripped screws, and replace if found.

**⚠ WARNING: Worn or torn upholstery, or upholstery with loose hardware, must be replaced immediately. It may not support body weight.**

## CHECK ARMS

Check arms at least once a month. Inspect for sharp edges or cracks which could weaken the arm, and replace if found. Ensure all attaching screws are present and tight. Use a Phillips screwdriver to tighten armpad mounting screws. Check for burrs on the screw heads and replace if found. Ensure that screws do not extend into the padding. Confirm that the posts at base of arm fit correctly in the sockets, snug but not binding.

## CHECK BACKPOSTS / PUSH HANDLES

Check backposts at least once a month. Ensure that all mounting hardware is securely fastened and that the backposts are not bent or damaged. Contact your authorized distributor if you observe cracking or peeling paint or plating.



## **CHECK FOOTRESTS & FOOTBOARD**

Check footrests and footboard at least once a month. Inspect the locking mechanisms to confirm sure fit. Check for cracks, burrs, or sharp edges, and replace if found. Ensure that the footrest or legrest will automatically lock securely in place and will not accidentally unlock.

## **CLEANING YOUR TRC28750 TILT-RECLINE CHAIR**

Wipe off base and seat frame frequently, at least once a week, using a soft cloth. Dry the Tilt-Recline Chair immediately if exposed to moisture. Clean the frame every three months with a mild soap and water solution. The frame does not need to be waxed. Do not use solvents, abrasive waxes, caustic chemicals, or spray silicone. Never use abrasive cleansers; they could scratch the finish. Never use steam or high pressure cleaners. Clean upholstery and plastic components at least once a month with a mild soap and water solution.

## **CHECK CASTERS**

Check the caster stems for proper rotation at least every three months. The caster forks must swivel freely to facilitate steering and handling. Adjusting the stem nut varies the amount of force required to turn the caster. If the nut is too loose, the caster will flutter or shimmy; if too tight, the Tilt-Recline Chair will be difficult to steer. If the caster stems require adjustment, or the stem bearings require replacement, contact your Graham-Field authorized distributor. Ensure that stems are firmly attached to forks, and that forks and stems are not bent. Evaluate all threads, locking nuts and bearings.

## 7 TROUBLESHOOTING

Continual use of your TRC28750 Tilt-Recline Chair necessitates maintenance. The following troubleshooting guide lists several common problems that may occur, and offers corrective actions for each. If you are unsure of the solution or unable to diagnose the problem, do not hesitate to ask your Graham-Field authorized distributor for assistance.

| SYMPTOM            |                   |                |                  |                  |                   | PROBABLE CAUSE AND<br>CORRECTIVE ACTION   |
|--------------------|-------------------|----------------|------------------|------------------|-------------------|---|
| looseness in chair | squeaks / rattles | caster flutter | sluggish turning | chair veers left | chair veers right |   |
| ✓                  | ✓                 | ✓              | ✓                |                  |                   | Nuts and / or bolts may be loose. If so, tighten. Bolts should be snug.           |
|                    |                   | ✓              | ✓                | ✓                | ✓                 | Casters may be adjusted improperly. Ensure that casters are installed properly.   |
|                    |                   | ✓              | ✓                | ✓                | ✓                 | Caster stem(s) may be adjusted improperly. See distributor to correct adjustment. |

*Info: Use only Gendron replacement parts.*

- ⚠ CAUTION:** A complete inspection of your Tilt-Recline Chair, including maintenance, servicing and safety checks, should be performed by a Graham-Field authorized distributor at least every six months.
- ⚠ WARNING:** Unauthorized modification or the use of non-Gendron replacement parts could change the structure of the Tilt-Recline Chair, void the warranty, and create a hazardous condition, which could result in serious personal injury.

## 8 SPECIFICATIONS

| Specification                                      | TRC28750 Series Tilt-Recliner |
|--|-------------------------------|
| Overall Depth                                      | 33.5"                         |
| Overall Height                                     | 52"                           |
| Overall Width                                      | 49"                           |
| Back Height  | 35"                           |
| Seat Depth   | 20" (50.8 cm)                 |
| Seat Height  | 16.25"                        |
| Seat Width   | 28" (71.1 cm)                 |
| Arm Height   | 28.75"                        |
| Back Angle (upright)                               | 10°                           |
| Back Angle (full recline)                          | 36°                           |
| Seat Tilt  | 2°                            |
| Maximum Weight Capacity, <b>EVENLY DISTRIBUTED</b> | 750 lb (340.19 kg)            |

## 9 LIMITED WARRANTY

### SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the Original Purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a third party warrants a component, GF conveys all of its rights under that warranty to the Original Purchaser, to the extent permitted. Original Purchaser is one who purchases this product new and unused from GF or a Certified GF Dealer/Distributor.

This limited warranty shall only apply to defects that are reported in accordance with the provisions set forth in this warranty document, within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. (See Obtaining Warranty Service below) This limited warranty is not transferable.

The warranted components and time periods are set forth below

Frame: .....five (5) years  
Casters, front rigging: .....one (1) year  
All other durable components not listed above: .....six (6) months

\* LABOR IS NOT INCLUDED IN THE WARRANTY.

‡ THE WARRANTY PERIOD IS AS DESIGNATED ABOVE. IF A PART IS REPLACED UNDER WARRANTY, THE ORIGINAL WARRANTY PERIOD WILL NOT BE AFFECTED. ALL OTHER REPLACEMENT PARTS WILL BE SUBJECT TO THE WARRANTY PERIOD SPECIFIED.

THE APPLICABLE WARRANTY PERIOD SHALL COMMENCE FROM DATE OF SHIPMENT TO THE ORIGINAL PURCHASER, UNLESS THERE IS AN EXPIRATION DATE ON THE COMPONENT IN WHICH CASE THE WARRANTY SHALL EXPIRE ON THE EARLIER OF WARRANTY PERIOD OR THE EXPIRATION DATE.

### OBTAINING WARRANTY SERVICE

Contact the Dealer/Distributor from whom the product was purchased. If there is not a Dealer/Distributor, you must contact GF directly by calling (678) 291-3207, sending a fax request to 770-368-2386 or by e-mailing a request to [cs@grahamfield.com](mailto:cs@grahamfield.com). The Customer Service Representative will provide specific directions. Failure to abide by the specific directions will result in denial of the warranty claim.

### EXCLUSIONS

The warranty does not cover and GF shall not be liable for the following:

- 1) Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- 2) Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
- 3) Products considered to be of a non-durable nature including, but not limited to: filters, fuses, gaskets, lubricants, and charts;
- 4) Accessories or parts not provided by GF;
- 5) Matching of color, grain or texture except to commercially acceptable standards;
- 6) Changes in color caused by natural or artificial light;
- 7) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
- 8) Any labor or shipping charges incurred in the replacement part installation or repair;
- 9) Costs and expenses of regular maintenance and cleaning; and
- 10) Representations and warranties made by any person or entity other than GF.

### ENTIRE WARRANTY, EXCLUSIVE REMEDY AND CONSEQUENTIAL DAMAGES DISCLAIMER

TO THE GREATEST EXTENT PERMITTED BY LAW, THIS WARRANTY IS GF'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. EXCEPT IN CASES WHERE IMPLIED WARRANTIES MAY NOT BE VALIDLY WAIVED, GF MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF ANY MODEL OR SAMPLE WAS SHOWN TO THE CUSTOMER, SUCH MODEL OR SAMPLE WAS USED MERELY TO ILLUSTRATE THE GENERAL TYPE AND QUALITY OF THE PRODUCT AND NOT TO REPRESENT THAT THE PRODUCT WOULD NECESSARILY CONFORM TO THE MODEL OR SAMPLE IN ALL RESPECTS. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. GF SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS. CERTAIN STATES AND COUNTRIES MAY CONFER ADDITIONAL RIGHTS REGARDING WARRANTIES AND IN THOSE INSTANCES, GF'S LIABILITY AND THE LIABILITY OF GF'S SUPPLIERS, SHALL BE LIMITED TO THE FULLEST EXTENT PERMITTED BY LAW.

The warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document.

For additional information on this product or this warranty, please contact a GF Customer Service Representative.

### NOTES:

- 1) Additional terms and conditions may apply. See GF's General Terms and Conditions on its website: [www.grahamfield.com](http://www.grahamfield.com).
- 2) Freight claims must be notated on the appropriate shipping documents and must be made with immediacy. International, federal and state regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
- 3) Claims for any short shipment must be made within three (3) days of the invoice date.

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# ***GENDRON™*** *by graham-field*



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Made in USA

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GD\_TRC28750-INS-LAB-RevA22



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Information contained herein is subject to change without notice.  
The most current and complete product information can be found on our website.  
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